



Incident Assessment

Stoer Water Supply Zone
Sutherland
pH Failure
September 2011

DWQR Inspector:
Matt Bower

Details of Incident

This incident was declared following exceedences of the pH standard from samples collected from a property at Raffin, Lochinver. Despite repeated resamples the property continues to exceed the upper standard for pH. A taste and odour sample has also failed, which is likely to be connected to the high pH.

DWQR has declared this to be an incident due to the length of time before water quality has been proven to have been restored.

DWQR Assessment of Cause of Incident

The elevated pH measurements are due to the properties being supplied by a long length of asbestos cement main with limited turnover of water.

DWQR Assessment of Actions Taken by Scottish Water

Scottish Water has continued to resample, but pH remains in excess of the standard. No evidence of any other action has been provided to DWQR.

Recommendation Number	Recommendation
DWQR 1	Resolve the high pH issue on this length of main and provide sample evidence that it has been resolved.

