

Technical Inspection of Scottish Water Sampling and Analytical Services

Edinburgh Laboratory

28-30 November 2017

DWQR Staff Present

Matt Bower, Moira Malcolm, Alison Seton

Scottish Water Staff Present (& Titles)

Elise Cartmell, Susan Deuchars, David McMullen, Peter Jones, Susan Lee, Heidi Freeguard, Neil Gatward, Sharon, Louise Szymanski, Sarah Sinclair, Lauren Adams, Cameron Jackson, David Jolley, Heather Allan, Stuart Harkins, Alex McBain, Megan Galloway, Kieran Jordan Howells, Kayley Archibald, Ryan Anderson, Jaclyn Morrison.

Summary of Inspection

Overall Summary

The lab is well run with excellent staff whose professionalism is evident in every area. Mundane jobs are carried out diligently, which demonstrates good attention to detail. Staff training is good, with a willingness to allow staff members to advance. A good knowledge of methodology and analysis techniques was demonstrated, and recording practices are also good. QC is recorded using control charts, which are well maintained.