

# Incident Assessment

Balmore WTW Distribution  
Iron Failure  
26 May 2010

DWQR Inspector:  
John Littlejohn

## Summary of Incident

This incident arose because water quality was not restored consistently to regulation quality within two months of the original failure.

## DWQR Assessment of Cause of Incident

The failures were attributed to either a faulty section of private 2" cast iron main or to faulty valves.

## DWQR Assessment of Actions Taken by Scottish Water

Scottish water has taken appropriate action. Valves have been replaced and further samples taken from the water mains. The private cast iron main may continue to present quality issues unless it is replaced or is subjected to regular flushing.