



Drinking Water Quality Regulator  
for Scotland

# Incident Assessment

Whitehillocks WTW Distribution  
Iron Failure  
22 January 2010

DWQR Inspector:  
John Littlejohn

## Summary of Incident

Following an initial iron failure on 22<sup>nd</sup> January 2010 at a property in a section of the distribution system of Whitehillocks WTW, a series of follow-up samples in the same section of the distribution system has failed to demonstrate consistent regulation quality water.

## DWQR Assessment of Cause of Incident

There are ongoing intermittent issues with discoloured water in the area. A number of samples showing iron concentrations over the regulatory limit of 200ug/l Iron in the period up to November 2010.

## DWQR Assessment of Actions Taken by Scottish Water

Scottish Water has a capital investment project planned to replace/rehab the mains in the area. The scheduled completion date is March 2012.