

Hillside Rehabilitation

24th May 2022

DWQR Staff Present

Andrew Kennedy

Scottish Water Staff Present

Iain Ogilvie, Robert Brooks, Adam Farini

Summary of Inspection

Overall Summary

An audit was carried out on a planned Mains Rehabilitation Scheme in the area supplying Hillside, Montrose by a contractor Nichols.

All staff involved in the audit were helpful and engaged throughout in answering all questions and demonstrated clear pride in the work that they do. The site office and welfare facilities were in good condition and the H&S briefing before attending the work-site and once onsite were thorough.

The site itself was tidy and well organised with careful consideration given to the residents living in the area, including having made an access track to a vulnerable customer who would otherwise have been blocked in by the work. Staff had clearly built up a good rapport with customers and considerable effort had gone into customer liaison up front.

Vans were inspected, and were generally found to be well ordered and clean, with segregated areas for fuel, plant and chemicals. Most equipment and fittings were stored correctly, however there was a tray of unbagged fittings and an unbagged standpipe. It was evident that chlorine is made up fresh daily with bottles clearly labelled and date stamped.

Scottish Water staff and contractors appeared to be working well together, with good levels of supervision available.

Work was being undertaken in a hygienic way with tools/fittings on plastic sheeting, an appropriate sump below the main and the excavation fully dewatered. An Impact Assessment Form was readily available and the main was isolated whilst on site. Although no sampling was carried out whilst onsite, conversations around sampling highlighted a lack of onsite checks such as turbidity and chlorine readings following valve operations / mains recharge.

Number of Findings: 3