

Carron Valley A to Millhall RSZ Discolouration 27th June 2025

Event No. 15863

78 consumer contacts for discoloured water were received between the 26 and 29 June 2025. The impact was spread across seven District Metered Areas (DMAs) and sampling undertaken by Scottish Water showed that six samples failed the standard for Manganese, three samples failed the standard for Iron and one sample failed the standard for Aluminium. Resamples collected on 03 July subsequently passed.

The incident was caused by a disturbance of the network resulting from pressure changes when carrying out a repair to a leak on an 18 inch steel trunk main along with the subsequent recharge of the network. The Carron Valley to Millhall RSZ has a very high likelihood of material accumulation in the distribution pipework.

The event has been categorised as significant. Scottish Water has identified two actions which DWQR accepts are appropriate and will monitor to ensure they are completed prior to signing off the incident. DWQR made one additional recommendation.