

Regulation Zone, Area

4 November 2009

DWQR Staff Present

Matt Bower, Moira Malcolm

Scottish Water Staff Present (& Titles)

Iain Ogilvie; Gary Kirkwood; Davie Andrews

Summary of Inspection

Overall Summary

Backies zone is small and supplies Golspie and surrounding area. Overall zone performs well, with some issues relating to iron in old mains (subject to regular flushing) and micro issues with one service reservoir still under investigation.

Number of Findings: 0

Quality of Water

Quality of water good throughout zone. V low WQ consumer complaints

Asset Robustness

Chlorine levels hold up well throughout network. Some flushing programmes in place for cast iron pipework. One SR with ongoing microbiological issues which is under further investigation.

Operational Practices

No issues with operational practices. Boundary valves appropriate.

Management of Risk

Staff understand issues associated with network. Chloraminated supply so no (or v little) secondary chlorination at SRs.

Recording Information

Distribution system recorded on GIS with vulnerable customers updated by emergency planning and GIS. Observed IAFs mostly complete

Water Safety Plan Development

Water Safety Plan Implementation

DWSP is robust and appropriate, however nitrite is not listed as a potential failure