

Incident Assessment

Stornoway Water Supply Zone Potential Mains Contamination 10 January 2012

DWQR Inspector:
Matt Bower

Summary of Incident

Following a large burst on the water main supplying part of Stornoway, Scottish Water commenced repairs. On excavating the main it was discovered that a sewer had ruptured in the same excavation. As a precaution, consumers in the Marybank area of Stornoway were instructed to boil their water prior to consumption. The main was quickly repaired and flushed and, following receipt of a clear set of microbiological samples, the boil notice was lifted on 12 January.

DWQR Assessment of Cause of Incident

The cause of the incident was the identification of potential for significant contamination during a mains repair.

DWQR Assessment of Actions Taken by Scottish Water

DWQR is satisfied that Scottish Water responded appropriately and followed the relevant procedures having liaised closely with the NHS Health Board. Sufficient samples were taken to demonstrate that water quality in the affected area was of satisfactory quality and safe to drink.