

Incident Assessment

Boardhouse WTW Distribution Iron Failure 11 May 2010

DWQR Inspector: John Littlejohn

Summary of Incident

This incident arose because after an initial failure of the regulatory 200ug/l iron standard at a property in the Boardhouse WTW distribution water quality had not been restored to the required standard within two months.

DWQR Assessment of Cause of Incident

Scottish Water instigated a programme of flushing and sampling after the initial failure on 11th May 2010, but in spite of this iron concentrations did not return consistently to within the regulatory limit. The properties concerned are served by an old cast iron main.

DWQR Assessment of Actions Taken by Scottish Water

Scottish Water took appropriate action and has raised a capital project to replace the faulty main.