

Balmore G Regulation Zone, South Region

Dec-20

DWQR Staff Present

Moira Malcolm

Scottish Water Staff Present

Amy Gove, Craig Paterson, Taylor Aitchison

Summary of Inspection

Overall Summary

Audit was of a service pipe investigation following reports of lack of water pressure in an industrial estate. Leak was discovered to be further away than expected, so the job was not completed during the duration of the audit. Preliminary investigation by SW staff of job was witnessed along with the interior of both SW vehicles and staff DOMS and hygiene cards. Staff had suitable training and worked efficiently with appropriate regard for water quality during the audit. Good Covid-19 security provisions were also noted. The Scottish Water vehicle was appropriately equipped, however would benefit from more regular cleaning.

Number of Findings: 1

Quality of Water

n/a

Asset Robustness

n/a

Operational Practices

Staff were knowledgeable and worked well to excavate the pipe and find the source of the leak.

Management of Risk

n/a

Recording Information

No IAF was available as the job was presumed to be non-complex.

Water Safety Plan

n/a