Incident Assessment

Marchbank WTW, Edinburgh Iron Exceedences August 2011

DWQR Inspector: Matthew Bower

Details of Incident

This incident concerns repeated exceedences of the iron standard from a property in Currie near Edinburgh. The issue continued over 9 months.

DWQR declared this to be an incident due to the length of time before water quality was proven to have been restored.

DWQR Assessment of Cause of Incident

The cause of the incident was an aging cast iron main that supplied the property, causing discoloured water supplies.

DWQR Assessment of Actions Taken by Scottish Water

Scottish Water has responded appropriately by placing the property on a regular flushing programme and transferring the service connection to a different point on the main that is less prone to the accumulation of iron deposits.

