

Daer C Zone Discolouration Event 19th July 2025

Event No. 15960

Event Category: Significant

135 consumer contacts reporting discoloured water were received on the 19th and 20th July 2025 spread across three District Metered Areas (DMAs). Sampling undertaken by Scottish Water showed that one sample failed the standard for aluminium, four samples failed the standard for manganese, four samples failed the standard for iron and two samples failed the standard for turbidity. Resamples and the mains repair sample all passed.

The incident was caused by an increase in flow and velocity within the network as a result of a 6" burst main, which caused a scouring effect of material accumulated within the network.

The event has been categorised as significant. Scottish Water has identified three actions which DWQR accepts are appropriate and will monitor to ensure they are completed prior to signing off the incident. DWQR made one other additional recommendation.