

Amlaird Milngavie Gorbals RSZ Issue causing significant consumer concern 25th August 2025

Event No. 16155

Event Category: Significant

102 consumer contacts for discoloured water were received on the 25 August 2025. The impact was spread across five District Metered Areas (DMAs) and sampling undertaken by Scottish Water showed that seven samples failed the standard for Iron, six samples failed the standard for Manganese and one sample failed the standard for Aluminium. One resample taken the following day failed again for Iron. Resamples on the third day of sampling passed.

The incident was caused by a disturbance of the network resulting from increased flows following a burst.

The event has been categorised as significant. Scottish Water has identified three actions which DWQR accepts are appropriate and will monitor to ensure they are completed prior to signing off the incident. DWQR made zero additional recommendations.