



Drinking Water Quality Regulator  
for Scotland

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Mr Geoff Aitkenhead  
Scottish Water  
Castle House  
6 Castle Drive  
Carnegie Campus  
DUNFERMLINE  
KY11 8GG

Your ref:  
Our ref: B4156220  
6 January 2011

Dear Geoff

**Enforcement Notice Under Section 10, Water Industry (Scotland) Act 2002  
Loch Eck Water Supply Zone**

Further to the enforcement notice issued on 1 October 2008 and amended on 2 February 2010, I can confirm that Scottish Water has complied with all the requirements of that notice. Scottish Water was given the opportunity to trial alternative treatment solutions at the site, however the company has confirmed that these have not been sufficiently effective for these to proceed. The enforcement notice also required Scottish Water to simultaneously progress the design of a conventional treatment solution.

I propose to issue Scottish Water with a further enforcement notice in respect of manganese in Loch Eck Water Supply Zone, to comprise the construction of the manganese removal treatment process and subsequent further work to cleanse the distribution system. This enforcement notice is attached, and Scottish Water has 14 days in which to make any representations to DWQR about the notice, after which time the enforcement notice shall take effect.

In order to monitor Scottish Water's progress with the specified work, I require Scottish Water to submit written reports at six monthly intervals, commencing 31<sup>st</sup> January, until such time as the work is complete. These reports shall include details of progress to complete all specified work, any identified risks to timely completion, and information on manganese compliance in the zone.

Details of this enforcement notice will be published in local press and copied to the Water Industry Commission for Scotland, Waterwatch Scotland, Argyll and Bute Council and Highland Health Board. If you have any queries in connection with this notice please contact me on 0131 244 0743.

Yours sincerely,

A handwritten signature in black ink that reads 'M. Bower'.

Matthew Bower  
On behalf of the Drinking Water Quality Regulator for Scotland



Drinking Water Quality Regulator  
for Scotland

## **Enforcement Notice Under Section 10 of the Water Industry Act 2002**

The Drinking Water Quality Regulator for Scotland (“the Regulator”), in exercise of the powers conferred by section 10(1) of the Water Industry (Scotland ) Act 2002 hereby gives notice that he believes that Scottish Water has in the period February 2007 to 31 March 2010, contravened and is likely to continue to contravene, regulation 4(2)(c) of the Water Supply (Water Quality) (Scotland) Regulations 2001 (“the Regulations”) in relation to the provision of drinking water to the Loch Eck Water Supply Zone supplied by Loch Eck Water Treatment Works (WTW) by failing to ensure that the concentration of manganese is below the maximum permitted under the Water Supply (Water Quality)(Scotland)Regulations 2001:

Therefore, Scottish Water is hereby required -

- i) by 31 March 2012, to continue and complete work to design, construct and commission a treatment process to remove manganese at Loch Eck WTW;
- ii) by 31 December 2012, to complete work in the Loch Eck distribution system to remove deposits of manganese and ensure compliance with the Regulatory standard for that parameter.

This notice takes effect 15 days after the date shown below.

A handwritten signature in black ink, appearing to read 'M. Bowe'.

On behalf of the DRINKING WATER QUALITY REGULATOR FOR SCOTLAND

Date: 6 January 2011